

Adding a Powerful Solution

With the Digital Dining POS, Kneaders can access their many bakery and cafe menu items at the touch of a screen, no matter what type of order the guest is placing. Additionally, Kneaders offers their guests the ability to turn any counter or drive thru order into a combo meal, and the Digital Dining system automatically recognizes the menu items and correctly adjusts the pricing for all combos.

With QSR's fully configurable ePic solution – including the ePic Kitchen Display Software (KDS), ePic video controller, and KP-3000 keypad – Kneaders can take greater control over ticket times as well as gain access to critical production data. The ePic KDS routes items and orders to individual kitchen stations from the Digital Dining POS based on rules defined by Kneaders to fit their specific operation. Kneaders is also able to customize the display attributes on each kitchen station monitor for every item, item status, order, and order status.



Menusoft's Digital Dining POS and QSR's ePic Kitchen Management Solution
Offer Kneaders the Ultimate Flexible System with Excellent Support Provided by **Single Point POS of Utah**



A Win for Guests & Franchising



"Kneaders was interested in adding tools that would help our in-store and corporate team members gain greater control over our operations – and the combined solution of the Digital Dining POS and ePic kitchen technology offers us a flexible option that works extremely well for our neighborhood bakery, where we provide so many different services for our guests," said David Vincent, vice president of information technology for Kneaders Bakery & Cafe. "Working with this all in one restaurant solution has allowed us to streamline our operations as well as prepare our concept for franchising."

Better Decisions, Better Operations



Kneaders Bakery & Cafe

“Menusoft/QSR has allowed us to increase our level of customer service by decreasing average times for customer orders to be completed, and gives us the information we want regarding our sales,”

David Vincent, Kneaders VP of Information Technology

Kneaders relies on the rich feature sets and reliability of the combined solution not only for their counter and drive thru service, but also to support their catering orders. With Digital Dining’s future orders functionality, Kneaders can take advance orders up to 999 days before the guest wishes to make the pick up. Then on the day the order is due, the POS automatically sends the order to the kitchen stations for preparation and opens a check, so that the order is ready and the guest can be quickly cashed out upon arrival. Kneaders can also run reports on future orders by day, week, or month to keep track of coming volumes.

Adding to the extensive reports available from the Digital Dining POS, QSR’s ePic KDS ensures Kneaders can gather important kitchen events information in real-time as well as for historical reporting purposes. With a set of easy-to-use reports, such as a Ticket Time Analysis report, Kneaders store and corporate level management have the information needed to make timely and accurate decisions. The combined solution of Digital Dining and the ePic system, configured specifically for the Kneaders operation, not only provides Kneaders with immediate speed of service advantages, but also offers the Kneaders team a stress-free atmosphere for delivering the highest quality guest service.

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The Kneaders Bakery & Cafe Technology Solution



Kitchen Management Technology:

QSR Automations

ePic Kitchen Management Solution:

ePic Kitchen Display Software, ePic video controller, KP-3000 keypad



Point-of-Sale Technology:

Menusoft Systems

Digital Dining Point-of-Sale

Singlepoint POS

Restaurant Technology Solution Provider:

Singlepoint POS

Consultation, Implementation, Training, Ongoing Support

About Digital Dining™

Digital Dining was originally developed and installed in Australia in 1978. The product was introduced in the United States in 1984 and the Virginia Corporation, Menusoft, was formed. Today Menusoft is both recognized as a pioneer in the hospitality point-of-sale (POS) market and as an innovator with regards to functionality and features. Digital Dining is now in its 20th year of production and development and has been installed at more than 30,000 sites throughout North America. From quick service to table service and everything in between, Digital Dining can be configured to meet any environment using the same application and the same corporate database. Menusoft continues to grow and develop the software, each year adding more and more features and capabilities.

About QSR Automations®

QSR Automations® is a leading technology provider helping businesses worldwide maximize guest delight through comprehensive hospitality automation. QSR designs and markets advanced software and hardware products, including the ePic® Kitchen Management Solution and ConnectSmart® Hospitality Automation Solution, that enable companies to effectively enhance the productivity and profit of their hospitality business. Since 1996, QSR has helped thousands of hospitality operators of all sizes and concepts – including quick service, table service, fast casual, deli, theater, themepark, and bar environments – to make timely and accurate decisions, improve operations, and ensure guest loyalty. To find out more about QSR and its innovative solutions, visit www.qsrautomations.com or contact QSR at qsr@qsrautomations.com or 502-297-0221.